WHAT IS APPRISE?

APPRISE is the State Health Insurance Assistance Program for Pennsylvanians age 60 and older, and Medicare beneficiaries of all ages. The state Department of Aging created APPRISE to help older adults understand their health insurance options and make sound decisions about what is best for them.

APPRISE health insurance counseling services are available through Pennsylvania’s 52 county Area Agencies on Aging, including Philadelphia Corporation for Aging (PCA). Services are provided at no cost to consumers and are kept confidential.

Philadelphia Corporation for Aging (PCA) is the first place for older Philadelphians and adults with disabilities to turn for information and services to help maintain or improve the quality of their lives.

Established in 1973, PCA is a private, nonprofit, nationally-recognized Area Agency on Aging. PCA contracts with more than 200 community organizations to deliver services aimed at helping older Philadelphians and adults with disabilities achieve their maximum levels of health, independence and productivity. Through its work, PCA touches the lives of more than 100,000 individuals each year.

One of the region’s largest nonprofit organizations, PCA is funded primarily through the Older Americans Act, Medical Assistance and the Pennsylvania Lottery, channeled through the Pennsylvania Department of Aging.

642 North Broad Street | Philadelphia, PA 19130-3409
Administration: 215-765-9000 | Fax: 215-765-9066
PCA Helpline: 215-765-9040
215-765-9041 (for hearing impaired)
Toll free 888-482-9060 (outside Philadelphia)

www.pcaCares.org

Visit us on Facebook: www.facebook.com/pcaCares.org
Follow us on Twitter: www.twitter.com/pcaCares_organiz

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**WHO ARE APPRISE COUNSELORS?**

APPRISE counselors are specially trained volunteers and paid staff who can answer your questions about Medicare, Medicaid, Medigap, long-term care insurance; filing appeals; and preventive care.

These counselors have direct access to state and federal Medicare information and resources and provide objective, easy-to-understand information about health insurance. The continuing efforts of APPRISE staff are essential in providing reliable, unbiased and understandable health insurance information to people with Medicare.

Counselors also can send you pamphlets and brochures that explain your benefits and rights under various health insurance programs.

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**CAN I GET INDIVIDUAL COUNSELING?**

Based on your zip code, either Albert Einstein Medical Center's Premier Years Program or the Mayor's Commission on Aging can provide individual counseling.

Trained counselors are available to assist you in the following areas:

- Prescription coverage (insurance plan coverage, PACE, PACENET, veteran's benefits and manufacturer assistance programs)
- Medicare (coverage, claims and billing questions)
- Medicare supplement (choices, benefits and selection of a Medigap insurance policy)
- Long-term care insurance (information on various policies)
- Other insurance (Medical Assistance and Healthy Horizons)

These organizations can also provide information on becoming a volunteer or arranging for a speaker.

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**IS INFORMATION AVAILABLE FOR GROUPS?**

Through CARIE, free presentations are available to groups at any location, such as senior community centers, houses of worship or senior housing complexes. A number of different seminar topics are available, which contain important information about Medicare and where consumers can turn for help.

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**Albert Einstein Medical Center's Premier Years Program**

*Phone: 215-456-7600*

Covered zip codes: 19111, 14, 15, 16, 18, 19, 20, 24, 26, 28, 29, 35, 36, 40, 41, 44, 49, 50, 52 and 54

**The Mayor's Commission on Aging**

*Phone: 215-686-8462*

Covered zip codes: 19102, 03, 04, 05, 06, 07, 12, 21, 22, 23, 25, 27, 30, 31, 32, 33, 34, 37, 38, 39, 42, 43, 45, 46, 47, 48, 51 and 53

**The Center for Advocacy for the Rights and Interests of the Elderly (CARIE)**

*Phone: 215-545-5728*