

STATE OF THE AGENCY

2015-2016



PCA

PHILADELPHIA CORPORATION FOR AGING

Enriching lives, preserving dignity.™

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**THE PROGRAMS AND SERVICES COORDINATED THROUGH PCA
TOUCH THE LIVES OF MORE THAN 100,000 PEOPLE A YEAR.**

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A LETTER FROM PRESIDENT AND CEO HOLLY LANGE



Philadelphia Corporation for Aging (PCA) is strongly committed to its mission: “To improve the quality of life for older Philadelphians and people with disabilities, and to assist them in achieving their maximum level of health, independence and productivity.”



This report offers a snapshot in time, one year's accomplishments out of the 43 years since PCA was founded. Over the years, as our understanding of the needs has grown, we have expanded our capacity and developed a broad array of services and programs in service of our mission. As we look back on the past year, we are also planning for the future.

At this time, Area Agencies on Aging (AAA) across Pennsylvania, including PCA, face significant changes. These are statewide changes which have the potential to impact service delivery.

The first change is in the process which determines an individual's eligibility for long-term care services and assistance. The Commonwealth will contract with just one organization to administer a clinical eligibility determination (formerly an assessment). P4A created the nonprofit organization Aging Well, LLC to serve in this capacity. In Philadelphia, Aging Well will contract with PCA to continue providing this service, so the transition will be seamless for those we serve.

The second, and more significant change, is taking place in the way in-home care is managed for Medicare- and Medicaid-eligible (dual eligible) individuals. The Commonwealth is implementing Community Health Choices (CHC) which will shift responsibility for service coordination from AAAs, like PCA, to Managed Care Organizations (MCOs). PCA has initiated negotiations to contract with the MCOs which will be serving our region, so we can continue providing service coordination in Philadelphia for the 12,000 Aging Waiver participants we currently serve, and perhaps for others. Again, it is our goal to ensure that older Philadelphians are well cared-for, in fulfillment of our mission. The CHC program will be implemented in the Southeastern Pennsylvania region, which includes Philadelphia, in January 2018.

Although the services described above comprise a significant portion of the work PCA does, there are many other programs and services that we provide or fund. Senior Community Centers, transportation, home modifications, legal services, employment and volunteer programs, caregiver support, and benefits counseling funded by the Pennsylvania Lottery will continue to be maintained.

Our mission will not change, and we will continue to adapt and find new ways of developing resources and delivering services, as the funding and regulatory climate present us with new challenges.

Holly Lunge

Holly Lange ✓

President and CEO, Philadelphia Corporation for Aging

GOVERNANCE

PCA is governed by its Board of Directors, which directs the development and administration of PCA programs; the Area Plan for Aging Services; and the annual budget. An Advisory Council provides input to the Board and acts as an advocate for older persons.

PHILADELPHIA CORPORATION FOR AGING
BOARD OF DIRECTORS FOR 2015 - 2016

Pictured to the right:

- Glenn D. Bryan, Chair
- Katherine E. Galluzzi, D.O., FACOF, Vice Chair
- Sheri C. Gifford, Treasurer
- Barbara Waynant Murphy, Secretary
- Judee M. Bavaria
- Jack Dembow
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- Dick Goldberg
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- Heshie Zinman



OUR MISSION

To improve the quality of life for older and disabled Philadelphians, and to assist them in achieving the greatest possible levels of health, independence and productivity.



Founded in 1973, Philadelphia Corporation for Aging (PCA) is the fourth largest in a nationwide network of 622 Area Agencies on Aging (AAA), and the largest in Pennsylvania. Brought into being by the federal Older Americans Act, these AAAs are mandated to “facilitate the area-wide development and implementation of a comprehensive, coordinated system for providing long-term care in home- and community-based settings, in a manner responsive to the needs and preferences of older individuals and their family caregivers.”

In service of our mission, Philadelphia Corporation for Aging coordinates a broad range of services that help older Philadelphians live as independently as possible. Some services are provided directly by PCA; others are funded through PCA and provided by other organizations in the community.

Business Administration screens, orients, assists and monitors PCA’s contracts with long-term care service providers and home repair contractors, processing applications and monitoring and evaluating providers to ensure the delivery of quality services. The Department also provides ongoing technical assistance around contract and service delivery issues, as well as billing support when claim payment problems arise.

Program Management oversees contracts for community-based programs and services, including Senior Community Centers, home-delivered and congregate meals, legal services, transportation, health insurance counseling, volunteer and employment programs.

PCA contracted with close to 200 service providers and vendors in fiscal year 2015 (FY15).

ACCESS TO INFORMATION AND SERVICES

The PCA Helpline, 215-765-9040, is the one number for older Philadelphians and those who care for them to call, when they are looking for services or information. The Helpline receives about 500 calls a day. There are 23 Intake Specialists working in PCA's Helpline, waiting to take those calls. About 100 callers each week are scheduled for an assessment for PCA's services. Helpline staff also schedule Attendant Transportation Service rides; create reports of need for protective services; enter intakes for home repairs; and administer the Emergency Fund.

To serve non-English-speaking seniors and their caregivers, the Helpline staff includes individuals fluent in Spanish and Russian; and the PCA Helpline maintains dedicated phone lines in the following languages:

Chinese: 215-399-4944
Korean: 215-399-4941
Khmer: 215-399-4940
Gujerati: 215-300-4943
Vietnamese: 215-399-4942

There is a dedicated line for hearing-impaired consumers: (TDD) 215-765-9041; and a toll-free number for callers from outside Philadelphia: 888-482-9060.

When the National Weather Service declares an "Excessive Heat Warning," the Helpline becomes the city's Heatline. The Helpline call center stays open until midnight, and on weekends, during a Heatline. Staff from many departments volunteer, and are trained to work the Heatline. Nurses from the Philadelphia Health Department come to PCA and handle calls that are determined to need further evaluation or action.

In FY15, the Helpline answered 130,000 calls, providing information, scheduling assessments, and sconnecting callers with programs and services.

PCA's newly designed website, www.pcaCares.org, includes access to information about more than 1,200 senior-serving organizations; a Service Needs Checklist that helps seniors or caregivers determine their needs, and what help is available; and an online referral form so both professionals and individuals can request assistance, and receive a call within the next business day. The website features automated translation into 16 languages.

In FY15, 4,964 referrals were received through the website, www.pcaCares.org.



CARE IN THE HOME

PCA services enable more than 23,000 seniors to remain in their homes, in the community, rather than moving to an institutional setting.



LONG TERM CARE ASSESSMENT (LTCA)

When a person is referred to PCA for services, an Assessment Worker is assigned to visit the home.

The assessment determines eligibility for services based on the individual’s clinical status and needs, and financial resources.

Each of the 91 Assessment Workers on PCA’s staff completes 6 to 12 assessments per week.

LTCA conducted more than 35,000 level of care and needs assessments in FY15.

LONG TERM CARE OPTIONS (LTCO)

When a person has been determined to be eligible for services, a Service Coordinator is assigned, and a Care Plan is created. There are 237 Service Coordinators on PCA’s staff. Each of them is responsible for 60 to 80 cases. Long Term Care (LTC) Service Coordinators arrange for eligible consumers to receive some or all of these Long Term Care services:

- Adult Daily Living Services • Community Transition Services • Companion Services • Counseling Services • Home Modifications • Financial Management Services • Home-delivered Meals • Home Health Services • Home Support Services • Non-medical Transportation Services • Participant-directed Goods and Services • Participant-directed Community Supports • Personal Assistance Services • Personal Care Services • Personal Emergency Response System • Respite Services • Specialized Medical Equipment & Supplies • Telecare

In FY15, 18,700 older Philadelphians received service coordination through Pennsylvania’s Aging Waiver funded through the Department of Human Services; and Pennsylvania’s OPTIONS program funded by the Pennsylvania Lottery.

The In-Home Support Program (IHSP) is a short-term solution for people who need extra help due to a temporary setback, such as surgery, an injury or serious medical condition, which has impaired their independence. Services can include shopping, housekeeping, home-delivered meals, transportation and other in-home care. IHSP is administered by five organizations, in the following sections of the city:

- North central: North City Congress
- Northeast: KleinLife
- Northwest: Center in the Park
- West: Lutheran Children and Family Service
- South: Catholic Health Care Services, St. Charles Senior Community Center

In FY15, 3,400 seniors received assistance through the In-Home Support Program.

Nursing Home Transition (NHT) can help seniors return to community living. Loss of mobility due to a broken hip or a stroke may lead to needing help with basic activities, such as dressing, bathing and caring for oneself. But in many cases, with the right kinds of services and care planning, it’s possible for the individual to move from a nursing home back into the community. NHT staff locates and establishes housing; coordinates services; and helps the person reclaim independence, and return to community living.

Through Nursing Home Transition, 60 individuals were assisted in returning to the community in FY15.





Domiciliary or “Dom” Care provides caring ‘foster’ homes for adults who cannot live on their own, but who wish to live as independently as possible. Residents are matched carefully with providers, who are screened and trained before placements are made. Dom Care providers offer a warm and encouraging family environment, and assist residents with their daily needs, including food, laundry, personal hygiene and medication administration. Some individuals have lived in the same home for more than 20 years.

There were 174 people living in 159 Dom Care homes in FY15. During the year, 13 new homes were certified.

Veteran Directed Home- and Community-based Services (VDHCBS) provide needed support for those who served in the Armed Forces, through a partnership between the Veterans Administration Medical Center and Area Agencies on Aging in Southeastern Pennsylvania, led by PCA.

Twenty veterans, ranging in age from 42 to 93, received services through VDHCBS in FY 15

The Community-based Care Transitions Program was a collaboration between PCA and Einstein Medical Center and Temple University Hospital, through an agreement with the Centers for Medicare and Medicaid Services. Follow-up care and monitoring after discharge from the hospital was aimed at reducing the need for patients to be readmitted.

During FY15, 2,429 patients were served in the Community-based Care Transitions Program. A 39% reduction in 30-day re-admissions was achieved.



I want to keep my wife at home, definitely. We're really close; she's with me all the time. I try to do what I can for her. PCA has been very helpful, monetarily and morally. Anything we need, our care manager Francine is there for us. Absolutely, caregivers need help.

The Caregiver Support Program (CSP) helps families, friends, neighbors and domestic partners who are caring for their loved ones at home. More than half of caregivers for older adults are age 50-plus, and the stress of caregiving can lead them to neglect their own health. PCA's Caregiver Support Program links caregivers to education and services that facilitate self-care and skill-building and provide much-needed support. Assistance can also include care management; benefits counseling; home adaptations and assistive devices; caregiver education and training; reimbursement for caregiving supplies and services; and respite care. Families served include those who are caring for an older person; and individuals age 55 or older who are raising a child age 18 or younger, or who are caring for an adult with a disability or who has chronic dementia.

The Caregiver Support Program provided assistance to 1,112 caregivers and families in FY15.

Adult Day Centers enable many caregivers to work at a job outside the home, or to take a break from the demands of providing care, knowing that their loved one is in good hands. Adult Day Centers are non-residential facilities, licensed by the Pennsylvania Department of Aging, that provide a protective environment for individuals who cannot remain safely at home alone. Personal care, nursing services, social services, therapeutic activities and nutrition are provided. Some centers also offer physical, occupational and speech therapy, and medical services.

PCA provided funds for 2,127 older adults and individuals with disabilities to attend 37 Adult Day Centers in FY15.

PROTECTING THE MOST VULNERABLE

Ombudsmen give those living in long-term care settings a voice in their own care. Often, these individuals are unable or unwilling to advocate for themselves. Sixty percent of those in long-term care facilities do not have family or friends who visit. Ombudsman staff and volunteers advocate for and visit residents in long-term care facilities; inform them of their rights; and investigate complaints. PCA contracts with two organizations to provide these services:

- Center for Advocacy for the Rights and Interests of the Elderly (CARIE)
- Center in the Park

In FY15, Ombudsmen covered 322 facilities with a total of 14,324 beds. There were 1273 facility visits completed. Ombudsmen received 275 complaints about long-term care facilities, and provided information and consultation to 987 individuals and providers.

PCA's Older Adult Protective Services (OAPS) Department investigates reports of suspected abuse, neglect and financial exploitation. Abuse of older adults is one of the most under-recognized and under-reported social problems in the United States. Abusers are often caregivers, family members or others upon whom the senior is dependent. They may be the senior's only source of support, making the victim unwilling or unable to seek help. Other older adults may be too embarrassed, intimidated or confused to get the assistance they need.

Anyone can make a report, 24/7, by calling the PCA Helpline at 215-765-9040.

In FY15, PCA received 3,262 OAPS reports of suspected abuse, neglect and financial exploitation of senior citizens and 689 reports for individuals ages 18-59. The requests for those under 60 are referred to another agency designated by the state.

The Emergency Fund for Older Philadelphians provides crisis assistance to adults age 60 and older, whose incomes are within 175% of poverty, and who have exhausted all other resources. Administered by PCA, the fund is guided and supported by a coalition of more than 20 other community-based organizations.

In FY15, 1,768 senior households received \$215,788 in assistance through the Emergency Fund. Of that, 67% was for home heating oil and utilities; 19% was for general needs, including medical expenses, and 14% was for food.



HOME MODIFICATIONS AND REPAIRS



I can move around my house so much better because of what you did here, especially adding an extra rail to the second floor. The work completed has improved my safety, comfort and security. All staff from the first telephone contact to post inspection well represented your organization.

Safe and secure housing is crucial to an older person's ability to live at home and remain independent. Through PCA's Senior Housing Assistance Repair Program (SHARP), modifications can be made to help make a home safer and more accessible, including grab bars, tub seats, intercom systems, and stair railings. Other Housing Services (OHS) supports the Waiver, Options and Caregiver Support Programs, providing bath or shower modifications, and installation of interior and exterior stair glides, wheel chair lifts, half bathrooms, window air conditioners and wrought iron rails.

Through SHARP, 638 jobs were completed in FY15. Of those, 26 were done on a cost-sharing basis for individuals who did not qualify for services at no cost. Another 524 jobs were completed under OHS. PCA also provided services to 112 individuals under contract with health providers.

In FY15, additional funds became available on a one-time basis, enabling the Housing Department to serve another 170 homeowners with repairs to roofs, electrical work, modification of bathrooms and kitchens, major plumbing, hot water heaters, wrought iron rails and windows.

NUTRITION

Good nutrition is an essential foundation for good health. PCA nutrition programs meet seniors where they are.

In the home:

For the homebound seniors we serve, that means we bring the meals to them. Based on the individual's needs and available resources, each week PCA's Meal Distribution Center staff packs and delivers a set of frozen meals, or a daily hot meal and a sandwich pack for the weekend. PCA also supports seven volunteer-based home-delivered meal programs that provide meals to seniors who are not eligible for PCA services.

In FY15, 6,140 older Philadelphians received 1.5 million home-delivered meals.

In the community:

For more active seniors, having a meal with others provides both nutrition and a social connection. Five days a week, seniors know they can count on having a healthy, nutritious lunch at one of the many senior centers located in neighborhoods throughout the city.

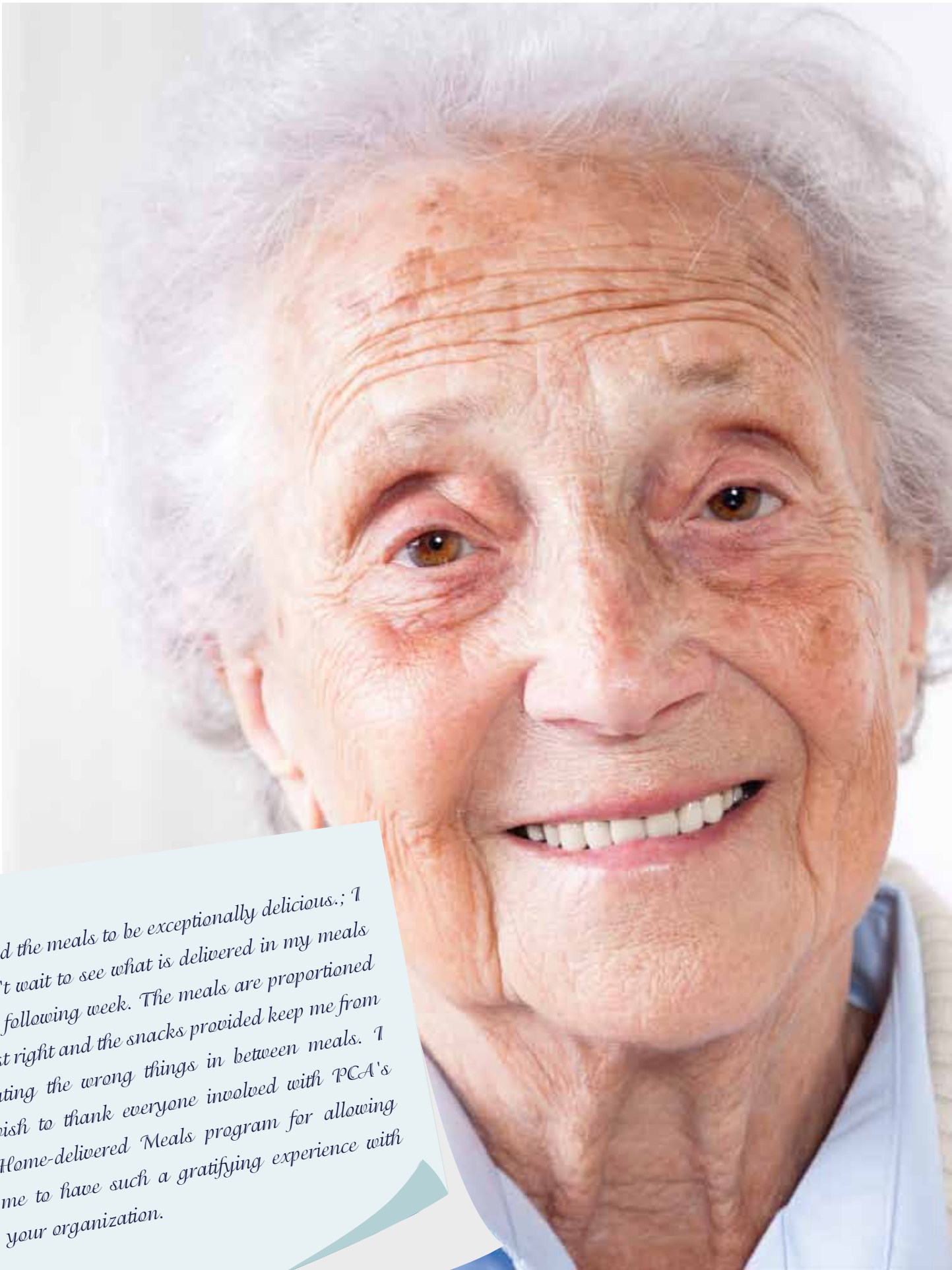
In FY15, 22 Senior Community Centers and 9 satellite meal sites supported by PCA served 517,304 meals to participants.



At the market:

Through the Senior Farmers' Market Nutrition Program, funded through the U.S. Department of Agriculture and the Pennsylvania Department of Agriculture, PCA and the senior center network distribute vouchers redeemable for \$20 worth of produce grown in Pennsylvania. This program both increases seniors' access to fresh produce and supports Pennsylvania farmers.

Produce vouchers were distributed to 35,731 older Philadelphians in FY15.



I find the meals to be exceptionally delicious.; I can't wait to see what is delivered in my meals the following week. The meals are proportioned just right and the snacks provided keep me from eating the wrong things in between meals. I wish to thank everyone involved with PCA's Home-delivered Meals program for allowing me to have such a gratifying experience with your organization.

IMPROVING QUALITY OF LIFE

Social connections, meaningful activities and access to information and resources, are essential elements for well-being throughout the life span.



Senior Community Centers are a lifeline for older Philadelphians, providing a broad range of services, programs and information. All across the city, senior citizens gather at centers to participate in exercise classes, learn how to use an iPad or computer, take up a new language, pursue an interest in art, or just get together with others for a friendly game of cards or billiards.

Help with benefits and entitlements, health screenings, social services, counseling and referrals to other services provide important supports.

Five days a week, a nutritious and tasty lunch is served at 31 centers in neighborhoods throughout the city; for many seniors, it is the heartiest meal of the day.

PCA administers two of the centers: PCA’s Southwest Senior Center and PCA’s Older Adult Sunshine Center.

In FY15, PCA provided support for 22 Senior Community Centers and 9 satellite meal sites. Throughout the year, close to 20,000 seniors participated in programs and received services at these centers. Seniors received 907 hours of behavioral health services through senior centers, including evaluation and individual therapy sessions, seminars and support groups.

PrimeTime Health provides evidence-based programs that give seniors information, skill-buiding and screenings to help reduce their risk of disability and illness and to help them manage chronic illnesses. Programs take place at senior centers, senior housing facilities, faith-based centers and other community locations.

In FY15, 26,590 older adults were served through health promotion programs.

My husband passed away and I was at home alone getting depressed. Now, I come here, I talk to people and I see people, and it's my home away from home. We have lunch, we're sitting with friends at the table and it's wonderful for me to have a hot meal, because I don't feel like cooking now.



Employment programs help older workers who are facing the challenges of finding or changing jobs, and deciding how long to work. PCA provides funding for two employment programs:

- JEVS Career Solutions for 55+ offers a workshop series; access to a Computer Resource Center; access to job leads; instruction on using the internet in a job search; resumé assistance; interview preparation; and employment seminars.
- Mayor’s Commission on Aging job development provides employment and job search training to seniors 55 and older, and places applicants in subsidized employment 20 hours per week in nonprofit and public agencies to acquire valuable skills and work experience.

In FY15, 3,508 Philadelphians age 55-plus were assisted with job-related services.

Senior Companions are volunteers who are matched with homebound individuals in need of companionship and some assistance. PCA administers the Senior Companion Program which is funded by the federal Corporation for National and Community Service. Through the program, low-income senior volunteers receive a small stipend in return for their service.

In FY15, 85 Senior Companions provided 58,555 volunteer hours to 175 individuals.

Legal Services are provided through subcontracts with three agencies that help seniors with legal issues and concerns, such as wills, benefits, taxes, and landlord-tenant disputes:

- Community Legal Services, Aging and Disabilities Unit
- SeniorLAW Center
- Temple Elderly Law Project

In FY15, 4,378 older Philadelphians received 15,805 hours of legal services.



Transportation is essential to maintaining independence. It can become challenging as individuals age and are either unable to drive, or cannot afford a car.

PCA contracts with SEPTA for CCT Connect Shared Ride and the ADA Paratransit Program. These programs serve senior citizens and individuals with disabilities who are unable to take fixed-route transportation.

In FY15, Shared Ride provided 392,462 one-way rides for 4,200 individuals.

Transportation for those with greater needs: PCA’s Attendant Transportation Service (ATS) serves people who need door-through-door and upper floor assistance to get to a vehicle. Reservations are made through the Helpline.

The Medical Assistance Transportation Program, administered by LogistiCare, serves people who receive Medical Assistance.

In FY15, ATS provided 64,626 door-through-door transfers and upper floor assistance to 344 individuals.



APPRISE is Pennsylvania’s State Health Insurance Program, which provides individual counseling for anyone age 60 or older about Medicare and help available for paying premiums; Medicaid; PACE; PACENET; veteran’s benefits; and drug manufacturer’s assistance programs. PCA contracts with three agencies to provide these services:

- Albert Einstein Medical Center’s Premier Years Program
- Mayor’s Commission on Aging
- Center for Advocacy for the Rights and Interests of the Elderly (CARIE)

In FY15 7,470 older adults and adults with disabilities received APPRISE counseling.

OUTREACH AND INFORMATION

Community Relations has forged alliances with Philadelphia’s diverse ethnic populations and faith communities, building awareness among trusted leaders who are best able to communicate information about services to their constituents. Throughout the year, outreach and information events are held in conjunction with the Clergy-Aging Interfaith Coalition; Asian Advisory Committee; Latino Advisory Committee; and Information and Referral Council. Currently, Community Relations is forming a collaborative to better address the needs of the growing community of African-Caribbean immigrants. Community Relations also oversees an outreach program that responds to requests for participation in community health fairs and events.

In FY15, PCA’s Community Outreach Program provided information to 27,787 people at 378 neighborhood events, health fairs and community festivals.

PCA’s Legislative Liaison meets with city, state and federal elected officials on a regular basis to keep them informed about programs and services available to older adults. In addition, PCA develops policy statements and presents testimony on issues of concern to older adults, including local utility rate increases, senior taxation, transportation benefits for seniors, accessibility, and housing.

In FY15, outreaches were made at 44 community events hosted by legislators; and individual visits were made to each of the 59 offices of city, state and federal elected officials for Philadelphia.



PLANNING AND DEVELOPMENT

The Planning Department builds awareness of services and knowledge about aging issues among both professionals in the Aging Network and the general public, and undertakes fundraising.

Fundraising initiatives support the Emergency Fund for Older Philadelphians and the Philadelphia Fund for Seniors.

Training and conferences provide professionals with opportunities to develop their knowledge and skills.

These special events throughout the year offer seniors creative, educational and recreational opportunities:

- Celebrate Arts & Aging
- The Senior Strut: A Health Event in the Park
- Senior Education Day

The monthly *Milestones Newspaper*, two electronic newsletters and the website, www.pcaCares.org, provide a wide range of information for seniors, caregivers and professionals.

Research provides information for both PCA and the larger community that helps with analysis, planning service delivery and community development initiatives.

The four-year *Area Plan for Aging Services* serves as a blueprint for continued development and implementation of a comprehensive, coordinated system for providing long-term care in home and community-based settings.

To read or download PCA publications, visit www.pcaCares.org/what-we-do



Financial Summary by Program. Year ended June 30, 2015

	2015
Public support:	
Federal, state and city grants	71,355,776
Local contributions	69,579
Revenue:	
In-kind contributions	117,667
Client revenues	912,768
Service coordination revenue	17,549,716
Foundation and other revenue	7,666,187
Interest income	29,992
Total public support and revenue:	97,701,685
EXPENSES	
Adult day care	501,255
Aging and Disabilities Resource Center Assessments	139,652
Attendant Transportation Service	10,231,307
Congregate meals	1,089,519
Consumer reimbursement	5,647,887
Counseling	2,308,830
Discretionary services	4,680
Domiciliary care	526,738
Employment	699,836
Environmental modifications	1,210,287
Guardianship	3,868,535
Home-delivered meals	481,194
Home health	7,382,438
Home support	-
In-home support	350,370
Information and assistance	2,365,645
Legal	4,598,910
Medical equipment & supplies	428,329
Ombudsman	427,839
Overnight shelter	561,984
Passenger transportation	2,060
Personal assistance	2,497,969
Personal care	3,570,425
Professional evaluations	9,394,368
Protective services	104,640
Senior community center services	3,136,297
Senior companion	5,528,045
Service coordination	383,102
Volunteer services	21,691,176
	14,772
Subtotal:	89,148,089
Administration	8,642,602
Total expenses:	97,790,691

Funding for PCA comes from the Older Americans Act and the Pennsylvania Lottery, through the Pennsylvania Department of Aging; from Medical Assistance, through the Department of Human Services; and, increasingly, from grants and donations.

In 2014, PCA created the Philadelphia Fund for Seniors to supplement state and federal funds, which have not kept pace with needs; and to provide a firm foundation for continuation of the care and support we provide older Philadelphians.

Grants

Grants are received primarily through: Pennsylvania Department of Aging - Pennsylvania Department of Human Services - The Corporation for National Service - U.S. Department of Agriculture - U.S. Department of Health & Human Services - U.S. Department of Housing & Urban Development - U.S. Department of Labor - Philadelphia Office of Behavioral Health and Mental Retardation

Donors

PCA is pleased to acknowledge the individuals, foundations and companies that made contributions from January 1, 2015 through December 31, 2015. Every effort was made to ensure proper recognition of each donor.

\$50,000 and above

Health Partners Plans	Independence Blue Cross	CIGNA HealthSpring
	JEVS at Home	Citrin Cooperman
	PECO	Mark Cornfeld
	PurFoods, LLC	Jodi Dashe
Always Best Care Senior Services	Put Your Money Where Your Mouth Is	Dennis Richman's Services
SarahCare Home Health & Hospice	Fund of the Philadelphia Foundation	for the Professional, Inc.

\$10,000 - \$24,999

Michael Beaumont	Health Care Agency, Inc.	James & Julia DePre
General Contractor LLC	Western Association of Ladies for the	Federation Housing, Inc.
MKM Foundation	Relief and Employment of the Poor	First Rate, Inc.

\$1,000 - \$4,999

Santander Bank		Katherine E. Galluzzi
BB&T		Germantown Home
Willis Towers Watson		Granny's Helping Hands
	Abramson Center for Jewish Life	David & Linda Guendelsberger
	Addus Healthcare, Inc.	A. Philip & Maureen M. Handel

\$5,000 - \$9,999

Aurora Home Care, Inc.	Ballard Spahr LLP	Mary P. Hughes
Better Home Care, LLC	Bath Fitter	Jaisohn Home Care, Inc.
BTC Foods, Inc.	Judee Bavaria	James Branch Cleaning Services, Inc.
Gateway Health Plan	BAYADA Home Health Care	Keystone Family Health
Homemaker Service of	The Becket Family Foundation	Holly Lange
the Metropolitan Area, Inc.	Bodell Bove LLC	Law Offices of Debra G. Speyer, Esq.
	Catholic Health Care Services	James D. Lehman

\$1,000 - \$4,999 (cont.)

Liberty Resources, Inc.
Loving Care Senior Services, Inc.
Dan McMenamin
Anthony & Patricia Mendicino
Mercy Home Health
Metropolitan Contract Carpets
Montgomery, McCracken,
Walker & Rhoads, LLP
Barbara W. Murphy
My Independence at HOME
NewCourtland Senior Services
One Care, Inc.
Obermayer Rebmann Maxwell
& Hippel LLP
Open Systems Healthcare
Peter & Jennifer Paradiso
Penn Asian Senior Services
Elizabeth P. Watson Fund of
The Philadelphia Foundation
Philadelphia Senior Centers
S.R. Wojdak & Associates
SSH Real Estate
Rebecca & Colin Stuart
Successful Aging Care Net
Aida Torres
Total Health Home Care Corporation
United Way of Greater Philadelphia
& Southern New Jersey
W.B. Mason Co., Inc.
Martha Wallace
Rodney D. Williams
Eloise N. Young

\$500 - \$999

A Place Like Home II
Einstein Healthcare Network
Alden Geriatric Consultants, Inc.
Anonymous
Ka Man Au

Carl W. Bailey
Teresa Bell
William Bensley, Esq.
Richard & Carol Boardman
David Bolin
BrickStreet Insurance Agency, LLC
Brown's Family ShopRite
Chapman Chevrolet, LLC
John Culhane, Jr.
Guy Dela Rosa
Jack Dembow
E.B. O'Reilly
ePlus Technology, Inc.
Richard Eynon
Firststaff Nursing Services
Toye M. Foster
Give with Liberty
Deborah Harmon-Pugh
Steven & Shelley Harris
Skip & Carol Irvine
Jack H. Dembow Charitable Foundation
Jewish Family & Children's Services of
Greater Philadelphia
Manu Kanjirathunkal
Alberta Kelly
LG Legacy Group LLC
Liberty Resources Home Choices
Lintons Managed Services
Lutheran Children & Family Services
Linda Marucci
H. Graham McDonald
Newtown Office Supply Solutions
North City Congress
Pfizer Foundation
Philadelphia Housing Authority
Securitas Security Services USA
SEPTA
Zoltan Turi & Adele Slatko
Christopher Miller & Danielle Snyderman
Transamerica Retirement Solutions

Lenore Wasserman-Scola
Elizabeth P. Winn

\$200 - \$499
Andrea Adelman
Colleen M. Bannon
Willo Carey
Joan Cesare
Michael Chernoff
Lila Clayman
Louis G. Colbert
Marie Conn
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