

# **Housing Resources For the Elderly in Philadelphia**

**QUICK REFERENCE GUIDE**

**July 2014**

**Philadelphia Corporation for Aging  
642 North Broad Street  
Philadelphia, PA 19130  
215-765-9000  
[www.pcaCares.org](http://www.pcaCares.org)**

This Quick Reference Guide is a handy listing of the many programs described more fully in PCA's web directory at [www.pcaCares.org](http://www.pcaCares.org).

The web directory contains more detailed descriptions of the programs listed here, as well as additional resources, including a comprehensive list of subsidized buildings and public housing serving the elderly.

Information about resources is also available from the PCA Helpline at 215-765-9040.

## First Places to Go for Help

Philadelphia Corp. for Aging (PCA) Helpline.....	215-765-9040 TDD: 215-765-9041 www.pcaCares.org
First Call for Help (United Way).....	215-568-3750
CARIE (Center for Advocacy for the Rights and Interests of the Elderly).....	215-545-5728
Neighborhood Energy Centers (NECs) – ECA....	215-988-0929
The Home Finder (PHDC).....	215-576-1150, ext. 4 www.newsontap.org
AARP.....	1-888-687-2277 www.aarp.org
PA Department of Aging.....	1-717-783-1550 www.aging.state.pa.us Email: aging@state.pa.us

## Translation/Interpreter Services for a Non-English Speaking Client

Spanish.....	215-329-5660
Russian, French, Portuguese, Lao.....	215-832-0900
Polish.....	215-923-1900
Ukrainian and Russian.....	215-856-7314
Fee-paid interpreters.....	215-893-8400

## Homeownership: Helping Your Client Hold On To His/Her Home

Angie's List (www.angieslist.com).....	1-888-888-5478
Basic Systems Repair Program.....	215-448-2160
Bureau of Consumer Protection.....	215-560-2414
Code Violation Resolution Unit.....	215-686-8686
Contractor Referral Service: HomeNet Solutions, Inc.	215-653-7130
Emergency Heater Repair Hotline.....	215-568-7190
Gas Discount (Senior Citizen Discount).....	215-235-1000
Home Equity Conversion Mortgages (HUD).....	1-800-225-5342

## Homeownership: continued

Homeowner's Emergency Loan Program.....	215-685-4901
Homeowner's Emergency Mortgage Assistance Program.....	1-800-342-2397
Housing Code Enforcement.....	215-686-2463
Insurance Placement Facility of PA (FAIR PLAN).....	215-629-8800
Keystone Renovate and Repair Program (loans).....	1-800-822-1174
Mini-PHIL Loan.....	215-851-1854
PHIL-Plus Home Improvement Loan Program.....	215-851-1740
Property Tax Freeze.....	215-686-6442
Property Tax Installment Payments.....	215-686-6442
Property Tax/Rent Rebate Program.....	215-560-2056
Realtors – Greater Phila. Assoc. of Realtors.....	215-423-9381
SHARP Program (minor home repairs) .....	215-765-9040
Vector Control Services (Rat Control).....	215-685-9000
Vector Control Services (Insects).....	215-685-9027
Vector Control Services (Animal Bites).....	215-685-9010
Vector Control Services (Animal Control).....	215-385-3800
Water Bill Discount for Elderly.....	215-686-6880

## Rental Housing

Bankruptcy/Credit.....	215-227-2400
Fair Housing Commission.....	215-686-4670
Gas Discounts.....	215-235-1000
Housing Discrimination Information (HUD).....	1-888-799-2085
Legal Services for Tenants.....	215-981-3700
Obtaining a Senior Citizen Public Housing Unit.....	215-684-4000
Rent Rebate Program.....	215-560-2056
Rental Assistance, Housing Choice Voucher Program.....	215-684-4300
Tenant Complaints.....	1-800-685-8470
Tenant Organizing and Counseling.....	215-940-3912
Water Bill Discounts.....	215-686-6880

## Home Modification Programs

Adaptations to Homes of People w/Physical Disabilities..	215-448-2160
Keystone Renovate and Repair Program (loans).....	1-800-822-1174
Mini-PHIL Home Improvement Loan.....	215-851-1854
MS Society's Modifications Assistance Grant.....	1-800-344-4867
Pennsylvania Assistive Technology Foundation.....	1-888-744-1938
Pennsylvania Initiative on Assistive Technology.....	1-800-204-7428
Philadelphia Vistability (accessibility modifications).....	(Web Only)
	<a href="http://www.philadelphiavistability.com">www.philadelphiavistability.com</a>
PHIL-Plus Home Improvement Loan Program.....	215-851-1740
Rebuilding Together – Philadelphia.....	215-568-5044
SHARP Program (minor home repairs) .....	215-765-9040

## Housing Alternatives: Other Options for Your Client

Domiciliary Care Program.....	215-765-9000, ext. 4309
PCA Care In-Home Programs.....	215-765-9040
Home Equity Conversion Mortgages.....	1-800-225-5342
Referrals for People with Mental Disabilities.....	215-386-3838, ext. 366

## Utility and Weatherization Assistance: Helping Your Clients Stay Warm or Cool

Community Legal Services – Energy Project.....	215-981-3700
Coordinated Services – NECs (ECA).....	215-988-0929
Crisis Program (ECA).....	215-587-0060
Electricity Cost Assistance (CAP).....	1-800-774-7040
First Call For Help (211).....	215-568-3750
Heater Hotline Program.....	215-568-7190
Low-Income Home Energy Assistance Program (LIHEAP)...	215-560-1583
Low-Income Usage Reduction Program (LIURP).....	1-800-675-0222
Natural Gas Cost Assistance Programs (CRP).....	215-235-1000

## Utility and Weatherization Assistance: continued

PECO CARES.....	1-800-774-7040
PGW Conservation Works Program.....	215-988-0929
Utility Emergency Services Fund (UESF).....	215-972-5170
Telephone Assistance.....	1-800-782-1110
Water Conservation Assistance Program (CAP).....	215-988-0929
Water Revenue Assistance (WRAP).....	215-686-6880
Weatherization Assistance Programs.....	215-448-2160

## How to Resolve Disputes

Community Legal Services.....	215-981-3700
Dispute Resolution Program (Phila. Municipal Court)....	215-686-2971
Elderly Law Project – Community Legal Services.....	215-227-2400
Elderly Law Project – Temple Univ. School of Law.....	215-204-6887
Fair Housing Enforcement Center.....	215-861-7646
Mayor’s Office of Consumer Affairs.....	215-686-7598
Landlord – Tenant Issues – Housing Court.....	215-686-7987
Housing Discrimination Information.....	1-888-799-2085
Lawyer Referral and Information Service.....	215-238-6333
Pennsylvania Human Relations Commission.....	215-560-2496
Philadelphia Commission on Human Relations.....	215-686-4670
Philadelphia VIP (pro bono legal services).....	215-523-9550
Relocation Services.....	215-209-8627
SeniorLaw Center.....	215-988-1244
Small Claims Court (Phila. Municipal Court).....	215-686-7987
Tangled Title Project at VIP.....	215-523-9550

## Services for the Homeless

Day Centers (Phila. Committee to End Homelessness).....	215-232-2300
Homeless Advocacy Project.....	215-532-9595
Legal Services.....	215-981-3700
Meals (Phila. Committee to End Homelessness).....	215-232-2300
Temporary Shelter.....	215-232-1984
Temporary Shelter/Adult Protective Services Office of Supportive Housing (OSH) Administration...	215-686-7175

## Community Education and Advocacy

Advocacy for the Elderly – CARIE.....	215-545-5728
Advocacy in Boarding/Nursing Homes.....	215-545-5724
Center for Advocacy for the Rights and Interests of the Elderly (CARIE).....	215-545-5728
Neighborhood Issues (Philly 311) .....	215-686-8696
Ombudsman Program (CARIE).....	215-545-5724
Philadelphia Corporation for Aging.....	215-765-9040
Philadelphia Housing Counselors for Seniors Group.....	215-765-9000, ext. 5217
Philadelphia Seniors & Housing Interest Group.....	215-765-9000, ext. 5072
Save Your Home Philly Hotline.....	215-334-4663
Tenant Advocacy /Tenant Union Representation Network.....	215-940-3900