

Questions most frequently asked by Dom Care Provider Applicants

1. Question

Fire extinguishers are expensive. Do I need one on every floor?

Answer: Yes

ABC Fire extinguishers on every floor are necessary to provide easy accessibility in case of fire. The expense of providing extinguishers is low in comparison to the possible injury and damage which can occur if they are not available. Your Dom Care care manager can recommend stores where you can purchase quality extinguishers at reasonable prices.

2. Question

May a smoke detector take the place of a fire extinguisher?

Answer: No

Both smoke detectors and extinguishers are required.

3. Question

Why do I have to be accountable for the monies I receive for room and board and for the monies received by the consumer after room and board is taken out?

Answer:

Whenever you purchase an item from the store, you are entitled to a receipt. In like manner, a Dom Care consumer is purchasing room and board in your home and your services as a provider. Therefore, an account of monies you receive for this purpose should be given. In addition, a written record of the consumer's expenses should be assessable in cases of Provider/ Consumer disputes over what the consumer is entitled to.

4. Question

Is there an age requirement for providers?

Answer:

All providers must be 21 years of age.

5. Question

What is the fee paid to providers for the care of a resident(s) placed in their home?

Answer:

The current rate is \$936.00 per month per resident. These rates change annually and your care manager will inform you when the rates change.

6. Question

What does the payment you receive from the resident per month cover?

Answer:

Room, board and the personal services you are expected to provide to the resident.

7. Question

Who pays for the resident's medical bills?

Answer:

Most Dom Care residents have Medicaid coverage which pays for all medical needs except hearing aides and eyeglasses. You may call your care manager for assistance in obtaining the last two items if and when they are needed.

8. Question

Do I have to pay for the resident's clothing?

Answer:

You are not required to pay for the resident's clothing, but you may want to supplement his/her financial ability to purchase a necessity if he/she cannot afford it. The Dom Care care manager can recommend places where clothing can be obtained reasonably. You are expected, however, to help the resident dress appropriately at all times.

9. Question

Why do I have to have covers on my radiators?

Answer:

To protect consumers who accidentally fall against them from being burned. Your care manager can suggest inexpensive ways to cover your radiators.

10. Question

Do I have to keep a menu?

Answer: Yes

You are required to plan weekly menus and to keep them on file for at least four (4) weeks. If there is an unexpected problem with the resident's health; with regard to his/her nutrition, it can be traced through the menus and corrected.

11. Question

What kind of people would you place in my home?

Answer:

While all of our consumers have some sort of disability, we will only place consumers with whom you feel comfortable into your home.

12. Question

Will I have the opportunity to meet the resident before placement?

Answer: Yes

Both you and the resident will spend time together in your home before either of you decide you are comfortable with one another.

13. Question

Why are there so many requirements?

Answer:

To assure the best possible living arrangement and quality of care for residents requiring placement in a private home.